

Ellen Wilkins Counseling and Therapy
Ellen Wilkins, LMFT, PT
2817 West End Avenue, Suite 205
Nashville, TN 37203
615-308-8680

Practice Policies

In order to answer questions that are frequently asked by clients regarding fees, confidentiality, services, etc., I have developed these policy statements for your information. I value you as a client and want you to be informed. I accept cash, checks, or payment through the Venmo mobile app.

Fee Policy

Fees for counseling services are \$150 for a couple/family per session and are due at the beginning of each session. A counseling session is traditionally 50 minutes. I request cancellations be made 24 hours in advance; otherwise you will be billed the full amount. The rate for court appearances, depositions, mediation and other court-related services is triple the normal per-session fee, or \$330/hr. I do not accept assignment for insurance, however your health insurance may provide reimbursement for professional counseling services. I can assist you in that process. I encourage you to consult your insurance company. I would be considered "out of network." In the case of a returned check, a \$25 fee will be charged.

Confidentiality

Professional ethics and Tennessee State law indicate that the client controls confidential information. This means that, as a general rule, information shared in session with a counselor will be held in confidence. There are three exceptions to this general rule. In the case of an emergency where the counselor believes the client is at risk of hurting himself/herself or another person, the counselor may breach the requirement of confidentiality. Secondly, Tennessee law requires that a child or elder abuse in any form be reported to the Department of Human Services or another authority, such as a juvenile judge. Thirdly, if I am subpoenaed for court I may be required to disclose some confidential information. In addition, if I run into you outside of our sessions, I will wait for you to acknowledge me first.

Professional Services

I am available for counseling appointments at selected times throughout the week. My preferred method for scheduling changes is via text. I will return phone calls within 2 business days. If for some reason you are unable to reach me during an emergency, you may obtain assistance by calling the Crisis Help Line at (615) 244-7444, going to your local hospital emergency room or dialing 911.

Benefits and Risks of Counseling

Persons contemplating counseling services should realize they might make significant changes in their lives. People often modify their emotions, attitudes, and behaviors. They may change employment, begin to feel differently about themselves or others, and may change other aspects of their lives. They may also make changes in their marriages or other significant relationships, such as with parents, friends, children, relatives, etc. While I will assist the client in effecting change, I cannot guarantee a specific outcome. Clients are ultimately responsible for their own growth.

Credentials

I am a Licensed Marriage and Family Therapist, License #1018 with the state of Tennessee.

Informed Consent

By signing this document, I authorize and request Ellen Wilkins, LMFT,PT to provide treatment deemed necessary or desirable for my welfare and therapeutic growth. Additionally, I consent to participate in treatment and understand the limits of confidentiality as well as the benefits and risks of counseling. I understand that I can terminate therapy with Ellen at any time.

Do you have any questions about fees, confidentiality or other matters? ___ Yes ___ No

Do you agree with the conditions and provisions of the Practice Policies? ___Yes___ No

I agree to be responsible for the session fee if I miss or cancel less than 24 hours before my appointment time. Yes ___ No ___ Initials _____

Signature _____ Date _____

Parent/Guardian Signature if minor _____ Date _____

If you desire a copy of these policies initial here: _____